

Before care for all treatments

- If you have undergone laser removal of the eyebrows, please note that there may be scar tissue and this can cause the pigment to not be absorbed, or to fade quicker.
- Botox should be scheduled either 3 weeks prior to your appointment or 3 weeks after your appointment.
- Retinol/Retin-A or anti ageing creams or serums containing acids will fade your permanent makeup prematurely, even after it has healed. You must cease using Retinol/Retin-A two weeks prior to treatment and for at least two weeks after. The area will bleed and pigment will not heal properly if this directive is not followed. If you resume the Retinols after your procedure, your eyebrows will blur, and fade faster.
- No chemical peels or lasers two weeks prior and two weeks post procedure. Avoiding the forehead is recommended. If you do frequent peels and lasers, the eyebrows will fade faster.
- No lash/brow growth serums on brows at all for two weeks prior to the procedure, and it is recommended that they not be used at all after the procedure.
- If there are any blemishes, pimples, active cold sores, irritation of the skin of any kind, moles, bruises, or other skin imperfections on or around the area undergoing treatment, we may not be able to undertake the procedure until it's completely healed or the mole is removed and healed. Please inform your technician prior to booking and discuss any concerns prior to booking.
- If you show up to the appointment and there's an area of concern, your appointment will need to be rescheduled. You will forfeit your booking fee, and a new booking fee will be required to reschedule your new appointment.
- If you cancel within 24 hours of your scheduled appointment, you will forfeit your booking fee. Refer to our appointments policy for further information.

Your appointment details

Time: _____

Date: _____

Location: _____

Technician: _____

Appointment policies

- You must have a consultation before any service.
- Please arrive 10 minutes prior to your appointment to complete necessary forms.
- A non refundable \$100 booking fee is payable when making the appointment.
- The booking fee will be deducted from the cost of your procedure.
- A minimum of 3 business days' notice must be provided for cancellation or change of appointment to avoid forfeiting the booking fee.
- If you have a doctor's certificate or proof of exceptional circumstances, the booking fee may be refunded at the technician's discretion.
- If an appointment is made for a Monday or Tuesday, changes or cancellations after the previous Thursday will result in forfeiture of your booking fee.
- Eyebrows and eyeliner procedures require a minimum of 1.5 hours to complete. Lip procedures require a minimum of 2 hours. We are happy to change your appointment time if there is adequate unbooked time for your procedure.

Please understand that all appointment times are allocated to running a business and we try to be as punctual and proficient as we can. We ask the same of you.

Preparing for your appointment

- No alcohol is to be consumed for the 24 hours prior to your appointment.
- No blood thinners, aspirin, krill oil, fish oil, tea, green tea, decaffeinated coffee, energy drinks, cola drinks, or high concentration caffeinated drinks are to be consumed on the day of the procedure.
- If you have a headache on the morning of the procedure, you may take paracetamol (Panadol) only. No ibuprofen (Nurofen, Nuromol, Maxigesic).
- Wash your hair – you won't be able to wet your brows for 5 days following your appointment.
- Don't wear white or light colours to your appointment.
- You must turn up to your appointment with no make up, skin moisturisers, or creams on the area to be tattooed.
- You must inform the technician if you are taking thyroid medication or any other regular medications (prescription medication, vitamins, supplements, or natural medicines).
- Payment is to be finalised on the day of your appointment.

About your treatment

- Colours will appear darker and then soften after a few days.
- The colour of a cosmetic tattoo may change with time.
- Failure to follow aftercare directives may result in healing complications and suboptimal results.

Aftercare for all treatments

- Avoid important social plans or strenuous activity for a few days after treatment.
- Do not go swimming for at least 10 days following treatment.
- Do not wear makeup for 1 week following tattoo treatments – this may affect tattoo pigment.
- Do not have laser or facial treatments until cosmetic tattoo site has finished healing.
- Only use the aftercare cream provided or recommended by your therapist.
- For the first 3 days, morning and night, with thoroughly clean hands, clean the treated area with warm mild soapy water, and pat dry. Follow with application of a thin film of aftercare cream.
- For the following 7 days, apply a thin film of aftercare cream 3 or 4 times per day, or whenever the area is dry.
- Do not use paw paw ointment on any tattoo areas.
- If the area is red or swollen, use an ice pack for no more than 5 minutes at a time.
- Please rebook your refinement visit for 4 to 8 weeks post treatment.

Aftercare for eyebrow or eyeliner treatments

- Rest eyes immediately after treatment.
- Do not wear contact lenses for 2 days following treatment.
- Do not have eyebrow or eyelash tint work for 2 weeks following treatment.
- Do not wear eye makeup or fake eyelashes for 1 week following treatment.
- Please buy new mascara and eyeliner to prevent cross infection.
- Do not use the aftercare cream unless the treated area is very red or swollen, and always keep the cream away from your eyes.

Your refinement appointment details

Time: _____ Date: _____

Technician: _____